ЗАВДАННЯ НА ОПРАЦЮВАННЯ

Warm-up speaking activity
Discuss in pairs:
why communication is important during excursions;
what qualities a professional guide should have;
what problems may happen during guided tours.

Guided tour role-play
Situation: A guide leads a group of tourists around the city.
Student A — tour guide.
Student B — tourist.
Use:
greeting tourists;
explaining the route;
describing attractions;
answering questions;
giving instructions.

Listening and response task
Listen to a conversation during a guided tour.
After listening:
identify tourists' questions;
explain how the guide communicates with the group;
repeat useful communication phrases.

Dialogue completion
Guide: Welcome to our city tour.
Tourist: _____
Guide: Our next stop is the historical museum.
Tourist: _____
Guide: Please stay with the group.
Tourist: _____

Practice the dialogue with a partner.

Group discussion
Topic: "What communication skills are important for tour guides?"
Discuss:
public speaking;
organization;
problem-solving;
working with groups;
answering tourists' questions.

Tour management simulation
Situation: One tourist gets lost during the excursion.
Students should:
communicate with the group;
contact the tourist;
give instructions;
solve the situation politely.

Communication task
Students work in small groups.

Task:
prepare a short conversation between:
a tour guide;
tourists.

Topic:
organizing a guided excursion.

Mini presentation
Prepare a short oral presentation:
“How to communicate professionally during excursions”.

Include:
tourist interaction;
explaining attractions;
giving instructions;
handling tourist questions.

ДОМАШНЄ ЗАВДАННЯ

Homework 1. Video speaking task
Record a short video:
“Guiding tourists during an excursion”.

Include:
greeting;
describing attractions;
giving instructions;
answering tourist questions.

Time: 1–2 minutes.

Homework 2. Dialogue writing
Write a dialogue between:

a tour guide;
a tourist.

Situation:
The tourist asks questions during the excursion.

(10–12 реплік)

Homework 3. Tourist communication task
Write polite phrases for:
привітання туристичної групи;
опису пам’ятки;
пояснення маршруту;
відповіді на питання туристів;
надання інструкцій групі.

Homework 4. Reflection writing
Answer the questions:
Why is communication important during excursions?
How should guides communicate with large tourist groups?
What communication problems can happen during tours?

(80–100 words)

Homework 5. Forum discussion
Topic: “What makes a tour guide professional?”

Students should:
write 5–7 sentences;
comment on one classmate’s answer.

Homework 6. Pair speaking task
Prepare a role-play:
“During the city excursion”.

Include:
greeting;
asking and answering questions;
describing attractions;
giving directions.

Present during the next class.