Homework 1. Vocabulary practice

Translate the words into English:

1. багаж
2. реєстрація
3. трансфер
4. гість
5. довідкове бюро
6. посадковий талон
7. термінал аеропорту
8. туристичний гід
9. бронювання
10. зона прибуття

Homework 2. Complete the sentences

Use the words: guest, luggage, transfer, reservation, airport

1. The hotel _____ is confirmed.
2. The tourists arrived at the _____.
3. Our driver organizes the _____ to the hotel.
4. May I help you with your _____?
5. The receptionist welcomed the _____ warmly.

Homework 3. Professional dialogue

Complete the dialogue.

Receptionist: Good evening. Welcome to the Sunrise Hotel.
Guest: _____
Receptionist: May I see your passport, please?
Guest: _____
Receptionist: Your room is on the third floor.
Guest: _____

Homework 4. Writing task

Write a short arrival message for tourists (50-70 words).

Include:

- greeting;
- meeting place;
- transfer information;
- contact phone number.

Example beginning: “Welcome to Lviv! Our tour manager will meet you at the arrival lounge…”

Homework 5. Speaking task

Prepare a short oral presentation:

“Meeting tourists at the airport”.

Speak about:

- greeting tourists;
- helping with luggage;
- giving arrival information;
- organizing transfer.

Time: 1-2 minutes.