Homework 1. Vocabulary translation

Translate into English:

1. рецепція
2. бронювання
3. одномісний номер
4. ліфт
5. обслуговування номерів
6. гість
7. ключ-картка
8. двомісний номер
9. басейн
10. виїзд із готелю

Homework 2. Complete the sentences

Use: hotel, reservation, room, lobby, receptionist

1. The tourists entered the hotel _____.
2. The _____ checked the documents.
3. We booked a double _____.
4. The _____ is confirmed online.
5. The _____ offers free Wi-Fi.

Homework 3. Writing task

Write a short hotel check-in dialogue (8–10 реплік).

Include:

- greeting;
- asking about reservation;
- passport check;
- giving room information;
- ending politely.

Homework 4. Speaking task

Prepare a short presentation: “My ideal hotel”.

Speak about:

- location;
- facilities;
- room type;

- services;
- customer care.

Time: 1–2 minutes.

Homework 5. Mini case study

Situation: A guest arrives at the hotel, but there is a problem with the reservation.

Write:

- how the receptionist should communicate;
- how to solve the problem politely;
- what alternative can be offered.

(80–100 words)

Homework 6. Forum discussion

“What services make a hotel comfortable for tourists?”

Students should:

- write 5–7 sentences;
- comment on one classmate’s answer