1. Vocabulary practice

Match the words with their definitions.

Word	Definition
brochure	printed information for tourists
map	document showing places and streets
sightseeing	visiting interesting places
tourist information centre	place where tourists get information
direction	instruction how to get somewhere
guidebook	book with travel information
recommendation	advice about places or services
attraction	interesting place for tourists

2. Fill in the gaps

Use the words: map, tourists, attractions, information, directions

1. The guide gave _____ to the museum.
2. Tourists usually ask for a city _____.
3. The information centre helps _____.
4. Kyiv has many famous tourist _____.
5. Can I get some travel _____?

3. Reading task

Read the text “Tourist Information Centre” in the book and answer the questions:

1. What services does a tourist information centre provide?
2. Why do tourists need maps and brochures?
3. What information do visitors usually ask for?
4. How can tourist information improve travel experience?
5. What qualities should tourism staff have?

4. Matching exercise

Match the places with tourist activities.

Place	Activity
museum	
hotel	
tourist office	
restaurant	
railway station	

Activities:
a) give travel information
b) eat local food
c) stay overnight
d) buy tickets
e) learn history

5. Dialogue completion

Complete the dialogue.

Tourist: Excuse me, where can I get a city map?
Information officer: _____
Tourist: Can you recommend places to visit?
Information officer: _____
Tourist: How can I get to the city centre?
Information officer: _____

6. Speaking activity

Role-play: “At the tourist information centre”.

Student A — tourist information officer.
Student B — tourist.

Use:

- giving directions;
- recommending attractions;
- explaining transport routes;
- suggesting restaurants or hotels.

7. Grammar focus

Choose the correct option.

1. Tourists often (ask/asks) for directions.
2. The guide (give/gives) useful recommendations.
3. Information centres (help/helps) visitors.
4. The tourist (need/needs) a city map.

8. Route planning task

Create a one-day tourist route around your city.

Include:

- 3–5 attractions;
- transport;
- кафе/restaurant recommendation;
- short description of each place.

9. Professional communication task

Write polite expressions for tourists.

1. пояснити маршрут
2. порекомендувати музей
3. запропонувати екскурсію
4. пояснити транспорт
5. надати туристичну інформацію