1. Vocabulary practice

Match the words with their definitions.

Word	Definition
animation team	staff organizing entertainment
karaoke	singing activity with music
live music	music performed in real time
swimming pool	place for swimming
evening show	entertainment programme at night
children’s club	activity area for children

2. Fill in the gaps

Use: guests, entertainment, pool, activities, show

1. The hotel offers many _____ for tourists.
2. Children enjoyed the evening _____.
3. The swimming _____ is open until 9 p.m.
4. The animation team organized sports _____.
5. Hotel _____ participated in karaoke night.

3. Reading task

Read the text “Entertainment Services in Hotels” and answer the questions:

1. Why is entertainment important in hotels?
2. What activities are popular with tourists?
3. What programmes are offered for children?
4. Why do hotels organize evening shows?
5. What qualities should entertainment staff have?

4. Dialogue completion

Guest: What entertainment activities are available today?
Receptionist: _____
Guest: Is there any evening programme?
Receptionist: _____
Guest: Thank you for the information.
Receptionist: _____

5. Speaking activity

Role-play: “At the hotel entertainment desk”.

Student A — hotel animator/receptionist.
Student B — tourist.

Use:

- explaining entertainment programmes;
- inviting guests to activities;
- describing hotel facilities;
- recommending events.

6. Entertainment programme task

Create a one-day hotel entertainment schedule.

Include:

- sports activities;
- children’s programme;
- evening entertainment;
- meal times.

7. Grammar focus

Choose the correct option.

1. The hotel (organize/organizes) evening shows.
2. Tourists (enjoy/enjoys) karaoke nights.
3. The animation team (work/works) every evening.
4. Guests (use/uses) the swimming pool daily.

8. Professional communication task

Write polite expressions:

1. запросити гостей на шоу
2. пояснити розклад заходів
3. порекомендувати активності
4. описати програму розваг
5. запросити до дитячого клубу