**Homework 1. Vocabulary translation**

Translate into English:

1. рахунок за готель
2. оплата
3. чек
4. кредитна картка
5. туристичний збір
6. відгук гостя
7. пізній виїзд
8. додаткові витрати
9. камера зберігання багажу
10. трансфер до аеропорту

**Homework 2. Complete the sentences**

Use: payment, guest, bill, feedback, reception

1. The hotel _____ included breakfast.
2. The _____ paid by credit card.
3. Tourists left positive _____ about the hotel.
4. The receptionist works at the hotel _____.
5. Online _____ is available.

**Homework 3. Writing task**

Write a short hotel check-out dialogue.

Include:

- asking about payment;
- discussing the bill;
- giving feedback;
- saying goodbye.

(8–10 реплік)

**Homework 4. Speaking task**

Prepare a presentation: “Hotel check-out procedures”.

Speak about:

- payment methods;
- customer service;
- transport arrangements;

- feedback.

Time: 1–2 minutes.

**Homework 5. Mini case study**

Situation: A hotel guest disagrees with extra charges in the hotel bill.

Write:

- how the receptionist should communicate;
- how to solve the misunderstanding;
- what documents should be checked.

(80–100 words)

**Homework 6. Reading comprehension**

Read the text about hotel check-out and answer:

1. What services are included in the hotel bill?
2. Why is customer feedback important?
3. What payment methods are popular?
4. How should hotel staff communicate with guests?